



# Root Cause Analysis - Participant Module (Basic Training)

Peace

| Туре:                            | Course                                      |
|----------------------------------|---|
| Location:                        | Web-based                                   |
|                                  |   |
| Duration:                        | 2 Hours                                     |
| Programme Area:                  | Other                                       |
| Website:                         | https://unitar.org                          |
| Price:                           | \$0.00                                      |
| Event Focal Point Email:         | clinicalgovernance@un.org                   |
| Partnership:                     | Division of Healthcare Management and       |
| Occupational Safety and Health ( | DHMOSH) of the United Nations Department of |
| Operational Su                   |   |

### LEARNING OBJECTIVES

By the end of this course, you will be able to:

- 1. Recognise the risk of harm to patients, the magnitude of medical errors, and why patient safety is important.
- 2. Describe the Science of Safety/System Design, Root Cause Analysis, and Just Culture/Accountability and their importance to reducing patient harm.
- 3. Explain what an RCA is and when it should be completed.

#### CONTENT AND STRUCTURE

This course includes two (2) modules:

- Module 1: Science of Safety
- Module 2: Root Cause Analysis (RCA) Simulation

#### METHODOLOGY

This course takes approximately one and a half to two (1.5 - 2) hours to complete. You can do a self-paced-learning and interrupt; however, you will need to complete all activities to complete the course.

## TARGETED AUDIENCE

The target audience will be Root Cause Analysis (RCA) participants—any staff members at the facility, such as doctors, nurses, pharmacists, technicians, and support services.

It is preferred, but <u>not required</u>, to complete Healthcare Quality & Patient Safety Standards course.